

A bright opportunity to join Sun Life



Consulting Psychologist, Group Benefits Life & Disability Claims

Role summary:

As a consulting psychologist contracted with Sun Life, you will support the Group Benefits Life & Disability Claims Team by providing clinical opinions (as required) on Life & Disability claims, as an integral part of the claim adjudication process or in connection with legal proceedings on disability claims. It is the role of the Consulting psychologist to review and provide insight and commentary on the clinical information collected, in terms of its completeness and objectivity, to provide an opinion on the:

- Diagnosis
- Severity of the condition
- Restrictions and limitations
- Impact of co-morbid disorders
- Treatment optimization
- Expected course of condition
- Consultation with treatment providers

The Consulting Psychologist may make recommendations for follow up strategies such as requesting additional clinical information. The Consulting Psychologist is encouraged to provide education to the claims adjudicator with respect to the condition and other consultations as requested. The Consulting Psychologist may also be requested to contact treatment providers to discuss a plan member's condition and the proposed treatment regime. The Consulting Psychologist will be expected to perform work using Sun Life's systems and processes.

Main accountabilities:

- Provide opinion on whether the treating clinician or the plan member's comments regarding the severity of the condition(s) are consistent with the clinical findings for the individual and for the condition(s) and that the essential duties of their occupation are consistent with the findings;
- Liaise with Disability Case Managers to assist them in understanding the Plan Member's condition(s), complicating factors or other relevant considerations.
- Provide advice that is factual and objectively based and appropriately articulated;
- Provide information on possible interactions of multiple conditions that are present;
- Provide an opinion on whether the treatment is optimal; if the treatment is not optimal, provide input on the optimal treatment and what is the expected recovery time, and factors that may impact on recovery;
- Provide guidance regarding a suitable timeframe for a follow up to get an update on the treatment progress. Respond to queries of SLF employees regarding disability claims and provide coaching where appropriate. Respond to verbal or written/electronic referrals and provide suitable recommendations regarding additional clinical information required to assist with ongoing case management.
- Engage in telephone contact with treatment providers to obtain clarity of a condition, details or updates. This will include documenting calls and providing the summary to the attending physician for his/her files;
- Provide assistance to review and summarize clinical information for discoveries, litigation, and arbitrations;
- If called upon, to attend at discoveries, trials, arbitrations, mediations as required

- Participate in team file reviews and question periods from Life & Disability Claims staff
- Provide feedback on any training gaps or other concerns seen in the course of their work;
- Potentially contribute to learning or SLF staff with respect to mental disorders, document all opinions, findings and recommendations as per Sun Life requirements

Competencies:

- Psychologist that is a member of a provincial / regulatory body in autonomous practice, in good standing. Holding active general liability insurance along with errors and omissions insurance, not less than \$ 2,000,000.
- Excellent communication skills, both written and verbal
- Working knowledge of computers and the following software: (Windows, Outlook / Email, and Word).

Assets:

- Experience in providing clinical opinions on Occupational Disability Claims
- Bilingual (English / French)

Unique Requirements:

- Candidates who meet the following requirements will be preferred:
 - In-office work within one of the following locations: Vancouver, Edmonton, Calgary, Toronto, Waterloo, Montreal, Ottawa or Halifax
 - 15-20 hours of medical consultation per week (or more if available)
 - 24 month time commitment (minimum)
 - Candidates with the following designations and/or specialities: neuropsychology, rehabilitation psychology, and experience with formalized objective assessment methods (especially with French language capability).

Please direct any questions and resumes to the hiring manager Genevieve Kutterer at genevieve.kutterer@sunlife.com or (437) 225-5892.