



**VETERANS AFFAIRS CANADA (VAC)
PROGRAM OF CHOICE (POC) 12 – RELATED HEALTH SERVICES
IMPORTANT INFORMATION REGARDING PREAUTHORIZATION REQUIREMENTS
ALL PROVINCES**

September 2018

Veterans Affairs Canada (VAC) wishes to advise all providers of updated preauthorization requirements under Program of Choice (POC) 12 – Related Health Services for all Clinical Care Manager (CCM) benefit codes.

Effective **October 1, 2018**, the following CCM benefit codes will require preauthorization for all occurrences (including subsequent requests):

BENEFIT CODE	DESCRIPTION
244980	SOCIAL WORKER – CLINICAL CARE MANAGER
244982	NURSE – CLINICAL CARE MANAGER
244984	PSYCHOLOGIST – CLINICAL CARE MANAGER
249440	OCCUPATIONAL THERAPIST – CLINICAL CARE MANAGER

Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product or up to the maximum rate contained in the benefit grids.

Please visit the Medavie Blue Cross website at www.medaviebc.ca and click on the *Health Professionals* link to:

- Register to access our secure ePay provider portal by clicking on the *Register or Update* link; and
- Sign up for direct deposit, view provider guides and benefit grids, download provider payment schedules and other important information.

Should you have any questions, please contact Medavie Blue Cross Inquiry at 1-888-261-4033.

Thank you for the ongoing care and service that you provide to our Veterans.